



WHAT DOES THE RESA HOUSING SERVICE OFFER?

- There's no need for guarantees or payslips, only the passport or the ID card and a document that proves that the users of the service are students, researchers or professors.
- Flats are ready to be occupied, all furnished and with all sorts of equipment so that tenants can settle in the very first day. Besides, all supplies are turned on – this way, users get to skip all procedures.
- Affordable management fees.
- Adjustment to the necessities of the users. Two ways to rent a flat:
 1. Online booking: meant for those who want guaranteed accommodation the moment they set foot in Barcelona, booking from their city of origin through our website: www.resahousing.com.
 2. Visiting and booking: meant for those who prefer to check out different options before deciding to rent, Resa Housing offers a visiting service with accompaniment.
- Personalized attention in different languages (Catalan, Spanish, English, French, Russian and Chinese), face-to-face or through phone or e-mail.
- Possibility to look up the tenancy agreement in Catalan, Spanish, English, Russian or Chinese before signing it.
- Free of charge legal advice via e-mail.
- Availability of additional information about transportation and other necessary procedures to live in Barcelona.
- This housing service was presented with the quality certificate ISO 9001.



WHAT SHOULD YOU HAVE IN MIND WHEN RENTING A FLAT?

•THE LOCATION

Make sure the flat you choose is close to public transportation that will connect you to your university.

•TYPE OF FLAT

Pick your flat wisely and make sure it meets all your requirements.

•INVENTORY

Both after your arrival and when you leave the flat, write down in the inventory all signs of wear and tear you may find.

Take photos and videos if you feel it's necessary. You need to notify the landlord of any imperfections within 48 hours of your arrival. From then on, you're responsible for the care and maintenance of the furniture, electrical appliances, and general state of the flat and, once the contract comes to an end, you must leave it all as it was and in the same place you found it.

•LANDLORD

The landlord must be informed as soon as possible when household items suffer any kind of fault or damage so that the problem can be solved quickly.



WHAT SHOULD YOU HAVE IN MIND PRIOR TO SIGNING A TENANCY AGREEMENT?

- Read the agreement and make sure you've understood it all.
- If you are renting the flat with friends, be prepared to pay the whole deposit, rent and utilities/services. In this case you should keep in mind your joint responsibilities.
- Ask for a copy of the regulations and guidelines that are part of the tenancy agreement you're signing.
- Make sure all repairs and upgrades are formally written down in the inventory, which must be signed by you and the landlord.
- Keep a copy of the tenancy agreement, the regulations and guidelines, the inventory and any other documents you might consider significant.